# Catch Us Smiling Competition Terms and Conditions

1. **Promoter**
   The promoter is Pick n Pay Botswana.

2. **Competition period**
   The competition runs from 15 December 2025 to 11 January 2026, ending at 23:59 (Botswana time). Weekly entry periods run Monday 00:00 to Sunday 23:59, unless stated otherwise in the weekly post.

3. **How to enter**
   To enter:
   a) Spot a Pick n Pay Botswana staff member in-store.
   b) Ask politely and take a photo of their smile.
   c) Comment the photo on the official "Catch Us Smiling" weekly competition post on the Pick n Pay Botswana Facebook page.

4. **Where entries must be submitted**
   Only photo entries posted in the comments section of the official weekly competition post will be accepted. Entries sent via inbox, direct message, email, or posted elsewhere on Facebook will not be accepted.

5. **Weekly entry rule**
   A new competition post will be published every Monday. To qualify for that week's draw, you must enter on the new weekly post. Entries on previous weekly posts will not be carried over.

6. **Entry limits and costs**
   One entry per person per week (per weekly post). Entry is free. Standard data costs may apply.

7. **Eligibility**
   The competition is open to Botswana residents aged 18 years or older. Employees, directors, members, partners, agents, contractors of the promoter, and their immediate family members, are not eligible to win.

8. **Prizes**
   Weekly prizes: 4 winners will each receive a P500 Pick n Pay voucher each week. Overall prize: 1 winner will receive a P5000 Pick n Pay voucher for the Overall "Best Smile" winner. Prizes are not transferable and not exchangeable for cash.

9. **Winner selection and judging**
   Weekly winners will be selected by random draw from all eligible entries received on that week's post. Weekly draws take place every Monday (Botswana time).

Overall “Best Smile” winner: The overall winner will be selected at the end of the competition by a judging panel appointed by the promoter, based on the following criteria:

a) Brightest smile and positive spirit
b) Photo clarity and quality
c) Compliance with the entry rules

10. **Winner notification and prize collection**
    Winners will be contacted via comment reply and or direct message from the official Pick n Pay Botswana Facebook page account.

    Winners must respond within 72 hours of notification, unless stated otherwise.If a winner does not respond in time, is not eligible, or cannot be reached, the promoter may select an alternative winner.Prize collection details will be provided to winners and may require proof of identity.

11. **Staff photo permissions**
    By entering, you confirm you have obtained permission from the staff member in your photo to share the image publicly on Facebook for this competition.

12. **Use of entries, images and consent**
    By entering, you allow the promoter to use your submitted photo only for administering the competition and announcing winners. Any use of your photo for further marketing or promotional purposes will only happen with your explicit additional consent.

13. **Personal information and privacy**
    The promoter will collect and process personal information required to administer the competition and deliver prizes (for example name, Facebook profile details, contact number, and ID for verification where needed).

    Personal information will be used only for the competition, unless you opt in to receive marketing communication. Records related to the competition will be retained for the period required by law and then securely deleted.

14. **Content rules**
    Entries must be respectful and appropriate. The promoter may reject or remove any entry that is unlawful, offensive, defamatory, or that breaches these Terms and Conditions or Facebook community standards.

15. **Rules availability and changes**
    These Terms and Conditions will be available at https://pnpbotswana.co.bw/competitions/ .The promoter may amend or cancel the competition only where necessary for legal, technical, or operational reasons, and will communicate any material changes on the Pick n Pay Botswana Facebook page.

16. **Oversight and record keeping**
    The weekly draws will be overseen by an independent person (auditor, attorney, advocate, or accountant) where required. The promoter will keep a record of the rules, winners, and draw outcomes for at least 3 years after the competition ends.

17. **Platform disclaimer**
    This competition is in no way sponsored, endorsed, administered by, or associated with Facebook.